

Bozholidays International Limited

CANCELLATION POLICY (Valid until October 2021.)

If no written notice of cancellation received and you do not travel, cancellation is deemed to have been received on the due date of arrival, unless otherwise notified.

Prepayment

On confirmation of booking we will request our usual 30% deposit of the full amount. Full payment is then due 4 weeks before date of arrival.

Cancellation charges

- More than 4 weeks deposit only forfeited.
- Less than 4 weeks 100% of the outstanding balance will apply.
- In circumstances that Bozholidays is able to re-sell the days booked we will refund the amount paid, minus the deposit plus a £100 administration fee (if guests arrive or depart early, no refund is offered for nights not spent).

However, should you are unable to travel due to COVID-19, or travel restrictions apply in your country of origin, or in Croatia or Bosnia, or if 5 days or more quarantine are required on your return home, or if your flight is cancelled up to 7 days before your stay with us (we would require reasonable proof for any of these reasons), we will offer:

- A change of date, to the same value of your stay booked, to be taken by the end of 2023
 - A full refund if you cancel 4 weeks or more before your date of travel.
- Cancelling after 4 weeks before arrival will incur a £100 administration cost only.

**Please be ensured an enhanced cleaning will take place before your arrival and Covid related safety matters will be followed.*

As we find ourselves living with uncertainty we want to reassure our guests you can book with confidence. So, book your stay with Bozholidays and look forward to a break away from home!